## UNIFIED CARRIER LICENCE TELECOMMUNICATIONS ORDINANCE (Chapter 106)

# WTT HK LIMITED ("WTT")

### J25. Internet Highway Service

Effective date: 19/1/16

Internet Highway Service (the "Service") is a data service to support Internet Protocol (IP) based applications and services, and is provided by forming a broadband network using IP routing technology over a network infrastructure shared by user(s). The Service provides business customers ("the Customer(s)") with different choices of international Internet access maximum throughput.

The charges for the Service are as follows:

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Bandwidth	Downstream Transmission/	Maximum throughput of	Monthly Rental	No. of IP Address(s)	
	Upstream Transmission	International Internet access	(HK\$)	Provided	
Standard Plan					
200Mbps (note 3)	200Mbps/200Mbps	50Mbps	\$19,200		
1000Mbps or 1Gbps (note 3)	1000Mbps/1000Mbps or 1Gbps/1Gbps	100Mbps	\$33,300	1 IP Address (Fixed)	
Premium Plan					
200Mbps (note 3)	200Mbps/200Mbps	50Mbps	\$25,600		
1000Mbps or 1Gbps (note 3)	1000Mbps/1000Mbps or 1Gbps/1Gbps	100Mbps	\$55,200	8 IP Addresses (Fixed)	

#### Installation & Reconfiguration Charges (HK\$):

Service/Activity	Charges (HK\$)
Installation Charge	\$ 8,000 per circuit
CPE Reconfiguration Charge	\$ 1,500 per hour (minimum subscription 2 hours )
Relocation Charge	\$ 8,000 per circuit

\*\* Charges are applicable to all relocation requests made by the Customer, irrespective of whether the Service is relocated within or outside the Customer's existing address of installation.

### Value-added services available on the Service are:

Service/Activity	Charges (HK\$)	
Additional email account with 10 Megabytes storage	\$28 per month	
Additional per-registered email storage	\$10 per Megabytes	
Additional 100 Megabytes email storage	\$100 per month	
Additional 1 Gigabyte email storage	\$500 per month	
Additional IP (only available to Premium Plan)	\$8,000 for 128 IP Addresses	
Domain name registration or migration	\$600 per year	
Router on loan rental	\$3,000 per month	
Change IP address	\$400 (one-off) per line per request	

Notes:

- 1. "Fixed IP addresses" When a computer/ router is configured to use the same IP address each time it powers up, this is known as Fixed IP address.
- 2. The Service is available to the Customer using Microsoft Windows XP or above on their personal computers equipped with Pentium 133, 32MB memory, 100MB free disk space, and pre-installed 10/100 Base-T Ethernet Card.
- 3. Bandwidth throughput limits apply. The maximum throughput is equal to the bandwidth subscribed for each circuit; maximum throughput of international Internet access is equal to the international Internet access bandwidth subscribed. The actual throughput for each circuit will be affected by usage levels, network configuration, coverage and extraneous factors. WTT may take such action as it sees fit to ensure that the throughput does not exceed the aforementioned limits.
- 4. Wireless Access service is available to the Customer using personal computers equipped with IEEE802.11b wireless LAN clients.
- 5. Request for Additional IP Addresses will only be available for Customer subscribing to the Premium Plan.
- 6. Domain Name Registration or Migration are available on global domain name (.com) or local (.com.hk) only.

#### The following special conditions will apply to the Service:

1. The Service is subject to the Customer's equipment meeting the relevant specifications for interoperability with WTT's Network. Any equipment which the Customer intends to connect to WTT's Network for the purpose of the Service must be approved by WTT prior to any connection, and must be in compliance with the technical standards specified by WTT. At the time of application for service the Customer must provide all details regarding the equipment which it intends to connect to WTT's Network. WTT may reject the application if the required information is not provided or WTT opines that the said

equipment does not comply with WTT's technical standards. WTT may at any time, without being liable to the Customer, disconnect the Customer's equipment connected to WTT's Network if:

- The configurations or technical specifications of such equipment so connected differ from the details provided by the Customer in its application for the Service;
- There is any malfunction of the equipment; or
- The provision of the Service to the Customer is terminated or discontinued for any reason whatsoever.
- 2. The provision of the Service is subject to site feasibility and available resources of WTT including network coverage to the installation address.
- 3. Minimum subscription period for the Service is twenty-four (24) months unless otherwise specified in the Order Confirmation. Customer shall on demand pay for the monthly charges for the remaining contract period in the event of termination before expiration of the minimum subscription period.
- 4. Unless otherwise specified, both monthly charges and installation charges are per circuit end. Additional costs for civil or fibre work will be quoted on a case-by-case basis.
- 5. Unless otherwise specified in the Order Confirmation,
- "M" or "Mbps" stand for megabits per second; and
- "G" or "Gbps" stand for gigabits per second.